

Shoreview Community Center

Pool Parties



Welcome to the Tropics Indoor Water Park! Please take time to read our general information and policies. This information will ensure that your group has an enjoyable and safe experience.

General Information

- ◆ Reservations are required for groups of 30 or more.
- ◆ A \$100.00 initial payment is required at time of booking.
- ◆ Final headcount and payment are due four business days prior to your reservation date.
- ◆ If your group is tax exempt, the ST3 form is due at the time of payment in order to receive the tax exempt rate.
- ◆ Pool groups outside of regular water park hours require a **minimum of 35 paid persons** in order to use full water park amenities (waterslide & floatables). If your group arrives with less than 35 people, you are still allowed to use the facility, but you will not be refunded for the extra admissions. Pool groups that have reservations during regular water park hours are not required to meet the minimum of 35 people.
- ◆ Chaperones receive complimentary admission and are encouraged to be in the water with their group. All children ages 6 and under must be accompanied in the water by a chaperone.
- ◆ An estimated headcount for your group is due at the time of booking. Please contact us as soon as possible if your headcount changes by more than 10.
- ◆ Please note that the Rental Office hours are Monday-Friday, 9:00 a.m. – 5:00 p.m.
- ◆ If you are receiving the group rate, payment will need to come from a single payer. We will not accept payment from individual group members.
- ◆ If you are planning on bringing money for the Wave Café, it is crucial to inform staff when booking your event.
- ◆ Outside food is not permitted in the common areas of the building. Rooms are available for rent if you choose to bring in outside food. Please contact us you need a location to eat lunch.

Pool Policies

- ◆ NO DIVING! This is a shallow water facility.
- ◆ All rules and regulations established for the pool area must be followed.
- ◆ All swimmers must take a shower before entering the water. This is an absolute necessity in maintaining quality pool water. Liquid soap is provided in the shower stall for your convenience.
- ◆ Swimsuits are required to enter the pool. No cut offs, t-shirts or other clothing is permitted.
- ◆ U.S. Coast Guard approved lifejackets and Speedo lifejackets may be worn. An adult needs to be swimming within arms reach of the child wearing the lifejacket in the main pool. If there is no adult in the water the child can wear the lifejacket in the **BEACH AREA only**. Complimentary lifejackets are available for daily use on a first-come, first-serve basis
- ◆ Glass is not permitted in the pool area. No food of any kind is allowed in the pool area.
- ◆ All children ages 6 and under must be accompanied in the water by a chaperone.
- ◆ Lockers are available in the locker rooms. We also have free big lockers available for groups and they can be checked out at the Service Desk with a driver's license. We strongly recommend renting lockers for personal belongings.
- ◆ The whirlpool and upper deck areas are for ages 18 and above only.

Cancellation/Refund Policy:

Then initial payment of \$100.00 is non-refundable.

The Shoreview Community Center is not responsible for any loss, damage, injury, or illness by the users of the facilities within the Community Center or on the surrounding grounds. The City of Shoreview will not be held responsible for items that are left at the facility.

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Tropics Water Park Rules

General Facility

- Daily lockers are available for rent to secure your personal items.
- No glass containers or breakable objects of any kind are allowed in the facility.
- No running.
- No diving. Enter facing forward and feet first.
- U.S. Coast Guard approved lifejackets and Speedo lifejackets may be worn. An adult needs to be swimming with in arms reach of the child wearing the lifejacket in the main pool. If there is no adult in the water the child can wear the lifejacket in the **BEACH AREA only**. Complimentary lifejackets are available for daily use on a first-come, first-serve basis.
- Water wings, noodles, floatation swim suits, and tubes are not allowed.
- Aquatic staff reserve the right to modify the pool rules as needed.
- Aquatic staff are here to ensure your safety and enjoyment. Anyone acting in an unsafe or inappropriate manner will be asked to leave.

Shipwreck Beach-Zero Depth

This area is the ideal location for children that are not strong swimmers.

- Guests must go feet first down the boat slide either lying on their back or sitting down on the slide.
- No walking up the boat slide or climbing on or around the slide area.

Water Walk

- 2 guests at a time across water walk.
- After falling off, exit the area immediately.
- No running across water walk.
- Adults may help children across.

Floating Sea Creatures

- No standing, jumping, or diving off the floatable sea creatures.
- Slide off feet first, sitting or lying on your back.
- No rough playing or tipping of sea creatures.
- Guests may not swim underneath the floatables.

Volleyball Net

- No hanging on or swinging the volleyball net.

Palm Tree Basketball Hoop

- No hanging on the rim.

Shark Attack Water Slide

- It is recommended that riders must be at least 48" tall to ride the water slide.
- One slider at a time.
- Adults are not allowed to take children down the waterslide on their lap or catch them at the bottom of the slide.
- Lifejackets cannot be worn down the slide due to possibility of posing a choking hazard.
- No glasses can be worn down the slide.
- Upon exiting the slide, proceed immediately to the steps.
- Flashing lights and loud music may cause epileptic seizures. Ride at your own risk.

Whirl pool

- Whirl pool users must be at least 18 years of age.